

# Stacy Sanders

Indiana | (812)-798-8818 | [stacy.sanders081@gmail.com](mailto:stacy.sanders081@gmail.com) | [LinkedIn](#)

Software Developer with 3+ years of experience in finance. Currently seeking career change into Information Technology within a software development role that promotes autonomy and transparency. Actively pursuing a role that showcases my IT knowledge, skills, and abilities. Open to remote and hybrid opportunities. Willing to consider relocation with relocation assistance.

## Skills & Highlights

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- Certified Salesforce Administrator
- Intermediate knowledge of HTML, CSS, JavaScript, Node, C#, Python, Git, Postman, APIs, MVC, CLI, Unix
- Beginner T-SQL, ASP.NET, SQL, SQL Server
- Team Collaboration and Independent Worker
- MTA: Software Development Fundamentals Certification
- Agile Methodologies
- Intermediate Microsoft Office, G Suite
- Intermediate Slack, Zoom
- [Trailhead](#) Ranger, 8 Superbadges

## Professional Experience

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### Domestic Engineer

**Nov 2021 - Current**

- Served as sole caregiver to two children
- Managed and maintained home, finances, schedules, and education while attending Software Development Bootcamp, Salesforce's Pathfinder Training Program, and pursuing a B.S. in Computer Science at Indiana State University

### MBO Partners | Remote

*L2 AML Analyst - Contract with PwC for a National Financial Institution*

**Aug 2021 - Oct 2021**

- Collaborated with QA and L1 Analysts to ensure case documentation was accurate and detailed
- Researched subjects via social media, LexisNexis, public records to reach AML determinations

*PPP Loan Analyst - Contract with PwC for a Regional Bank*

**Feb 2021 - May 2021**

- Applied Agile Methodologies, including daily pod meetings and independent work to bring about 100% clearance of clients PPP backlog
- Utilized Salesforce and DocuSign to authenticate loan analysis before moving to fulfillment stage

### Wells Fargo | Portland, OR

*Escalated Complaints Specialist*

**Dec 2019 - Nov 2020**

- Utilized CSS, CIV, EITS, IRRIS, ICMP, MARS, Provenir, XPM systems to research customer concerns
- Collaborated with various teams, including Credit Cards, Banking, and Mortgages, to ensure accurate information was used to determine the appropriate resolution for concerns
- Provided personalized letters and emails to customer explaining resolution decisions

*Research and Remediation Analyst II - Contract with Robert Half (Hillsboro, OR)*

**May 2019 - Nov 2019**

- Hired as part of contract team to clear client's considerable backlog of customer concerns
- Originated a streamlined process for customer resolutions with other top producing members to assist entire team in moving through backlog quickly and efficiently

### Bunge Milling | Worthington, IN

*Maintenance Coordinator*

**March 2018 - Feb 2019**

- Created and administered a Preventative Maintenance Schedule to reduce downtime and costs
- Assisted maintenance supervisor by expanding SAP use and implementing work order system to better manage technician's assignments during production and scheduled downtime

*QA Lab Technician*

**Dec 2014 - March 2018**

- Retrieved masa samples from the production floor every hour to test moisture level, yield, consistency, color, and pH levels - recorded findings in Excel for Operators to make adjustments as needed to improve masa flour quality
- Trained new lab employees and operators on lab procedures to ensure accurate test results

## Education

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### **Salesforce Pathfinder Program**

**Jun 2022 - Nov 2022**

*Salesforce Administrator & Salesforce Developer Track*

- Completed 200+ hours of technical and business skill training to pursue a Salesforce certification.
- Developed and customized Salesforce orgs for two case study simulations.
- Trained on Salesforce security, org setup, data management, analytics, and declarative automation tools.

### **Indiana State University** (Terre Haute, IN)

**Currently Enrolled**

*BS Degree in Computer Science, Senior I*

- **Relevant coursework:** Programming Structures, Web Programming, Business Finance, Business Statistics II, Management and Organizational Behavior, Financial Accounting
- **Activities:** Member of The National Society of Leadership and Success (NSLS)

### **Eleven Fifty Academy** (Indianapolis, IN)

**Dec 2021 - Mar 2022**

*Graduate, Software Development Bootcamp*

**Awards:** EFA Core Value Award - Teamwork

- 12-week immersive learning program for Software Development taught with industry-guided curriculum, real-world project-based learning, and 500+ hours of logged coding time and training
- **Technical Projects:** Course projects and more can be found at [Stacy Sanders' Portfolio](#)

### **Vincennes University** (Vincennes, IN)

**December 2015**

*AAS degree in General Studies - Business Concentration*

**GPA:** 3.75 **Awards:** Multiple Semesters on Dean's List, Magna Cum Laude